

## ***CUSTOMERS URGED TO MAKE PAYMENTS AS WINTER MORATORIUM NEARS END***

April 15th is rapidly approaching and Algoma Utility is urging customers who are behind on their bills to begin making payments to reduce their account balance.

The Winter Emergency Period, often referred to as the moratorium on residential electric service disconnection, **ends April 15th**. After that date, Algoma Utility and utilities statewide may begin to disconnect electric service to customers who are past due on payment of their bills for any period of time, including the winter moratorium. The Public Service Commission of Wisconsin (PSC) establishes the moratorium — October to April — to protect customers from harsh Wisconsin winters.

To prevent disconnection of electric service, Algoma Utility urges customers to begin making regularly scheduled payments and contact us to make payment arrangements. If you begin making payments now to reduce your utility balance, it will decrease what you must pay later. The utility is more than willing to negotiate satisfactory payment options.

There are several payment options available, including credit card. Credit card payments can be made on line at [www.officialpayments.com](http://www.officialpayments.com). Jurisdiction Code 5872 applies. Credit card payments can also be made by calling 1-800-272-9829. Official Payments Corporation accepts the following credit cards: American Express, Discover, Master Card and Visa. The credit card company charges a convenience fee for this service. Please allow two business days for your payment to be processed by Official Payments Corporation.

If you have not already done so, you may also wish to contact **Kewaunee Social Services** for possible assistance. You may fall within the required income guidelines identified under the WHEAP section of this billing stuffer. There is no reason to wait.

To make payment arrangements or to explore payment options, please call the utility at 920-487-5556. Office hours are Monday through Thursday 7:00 AM through 4:30 PM and Friday 7:00 AM through 11:00 AM.

### **PAYMENT STATIONS**

Algoma Utility Office: 1407 Flora Ave

Drive through window – enter from Rabas St.

Drop box (left of front door)

**Free** Automatic Bill Payment Service, please call for details

Bank of Luxemburg: 510 Second St.

514 Fifth St.

US Postal Service

Please allow ample time for delivery of payment sent by mail



## Wisconsin Home Energy Assistance Program (WHEAP)

**What is WHEAP?** WHEAP administers the federally funded Low Income Home Energy Assistance Program, which provides home heating assistance to eligible households. This program has provided assistance to 140,000 households annually. They offer services such as heating and electric bill payment assistance. The program helps pay a portion of the household's heating cost, not the entire cost to heat the home. It is a one-time benefit, per heating season.

**How do I qualify for WHEAP?** Households with income at or below 150% of the federal poverty guidelines may be eligible for assistance. Households may be eligible if their gross income for the last three months is less than the amount shown below for your family size.

<b>INCOME GUIDELINES FOR THE 2007-2008 WHEAP HEATING SEASON</b> <b>150% OF FEDERAL POVERTY GUIDELINES</b>
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Size of Family	ONE MONTH	THREE MONTH	ANNUAL INCOME
1	1,276.25	3,828.75	15,315.00
2	1,711.25	5,133.75	20,535.00
3	2,146.25	6,438.75	25,755.00
4	2,581.25	7,743.75	30,975.00
5	3,016.25	9,048.75	36,195.00
6	3,451.25	10,353.75	41,415.00
7	3,886.25	11,658.75	46,635.00
8	4,321.25	12,963.75	51,855.00
Each Additional	435.00	1,305.00	5,220.00

**Where do I apply for WHEAP?** You can apply for WHEAP at **Kewaunee County Department of Human Services**, 510 Kilbourn St., Kewaunee, telephone number 920-388-3777.

**In addition:** By applying for WHEAP at Kewaunee County Department of Human Services you are also applying for and may qualify for the Algoma Utility Commitment to Community Program.

You can check out the WHEAP Program online at [www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov) or call 1-866-HEATWIS for more information.